

SKYLINE FACILITIES MAINTENANCE SYSTEM For Commercial, Residential and Retail Properties

The screenshot displays a 'Enter Work Order' window with the following fields and values:

- Occupants: Kelly Gwynne
- Unit: P-100 U 100
- Property: P-11111 Master Properties
- Fixed Asset: [Empty]
- Fixed Asset Info: [Empty]
- Task: HVAC
- Class: HVAC
- Priority: Medium
- Job Code: [Empty]
- Cost Codes: [Empty]
- Received By: TAH
- Receipt Date: 03/12/97
- Rec Time: 9:54 am
- Called In By: Kelly Gwynne
- Telephone: (555) 555-5555
- Description: HVAC repair to party house or common areas.
- Service Prov. ID: 001006
- Service Prov. Name: Dearnestes, Dan
- Scheduled Date: 03/12/97
- Scheduled Time: [Empty]
- Estimated Hours: 2.00
- Mand. Compl. Date: 03/12/97
- Permit To Enter: Yes
- Unit Info: None
- Previous Calls: [Empty]
- Client's PO Number: [Empty]
- Maximum Charges: Miles 0.00
- Current Status: Open

Buttons at the bottom: Helper, Job, Page 2, Maths, Image, Print, **ACTIVES**, Flip, Cancel, Accept.

Fully integrates accounting functionality with building management to create a complete solution for real estate owners, property managers and tenants.

- Quickly enter maintenance requests, reserve the right equipment to do the job and dispatch in-house or vendor service providers to the job site.
- Record the details and required follow up work in a common database. Time and material expenses are immediately available for accounts payable or receivable processing

Controls Costs

- Handles high volume of work orders and service calls with bar coding and batch service call entry.

Improves Service

- Determines when a job is truly complete and allows you to follow up with tenants to guarantee their complete satisfaction.

Maintenance Dispatching

- Specialized work order entry form captures all information a service provider needs.

Contractor Management

- Ability to assign and remove contractors, create, extend and expire contracts and rank contractors.

Dispatch Warnings/Alerts

- Immediate on-screen notifications reduce duplication of entry

Service Classifications

- Define the services of maintenance categories and use those service categories to discover repair trends and track maintenance costs.

Greater ROI

- Quickly determine where time and money is being spent at each location.
- Provides detail and summary information, a cost efficiency analysis, budgeted vs. actual information and history

Asset Warranties

- Track standard and extended warranty details for your equipment and reduce maintenance costs by notifying dispatchers when a piece of equipment is under warranty.

Rollout Orders

- Roll out one work order to a range of properties and repeat work order multiple times over a defined interval of days, weeks, months, cycle time.

Accounts Payable

- Can keep facilities maintenance and accounting functions in sync by capturing maintenance costs, entering invoices received from vendors for services rendered and submitting invoices for payment.

Responsibility Tracking

- Ability to identify person responsible for maintenance costs during work order entry to obtain detailed records of what work was completed and the individual responsible for payment.